

FLOOD-IT® WARRANTY POLICY

All FLOOD-IT® lights come with a one year over-the-counter replacement warranty. Please be aware that Pipe Supply reserves the right to request any warranty claims to be returned to the Pipe Supply facility for testing and confirmation of defect. If a product is deemed to be defective then Pipe Supply will issue a credit note for the full value of the warranty item. Customer is responsible for return freight costs. If a product is deemed not to be defective then claimant will reserve the right to have the product returned to them at their expense.

FLOOD-IT® WARRANTY PROCEDURE

If you have a warranty claim item please complete the warranty claim form and attach a copy of the original PO at www.pipesupplyusa.com. You will receive a response advising you of next steps.

NOTE:

No defective returns will be accepted without a warranty claim form and an approved RMA from Pipe Supply.